

NOTICE

Ref: 9/5/1/3

NOTICE ON POWER OUTAGES AFFECTING THE FIC

From time to time, the Financial Intelligence Centre is impacted by power outages.

Among the aspects affected are several points of contact for institutions to interact with the FIC, including the registration and reporting system (goAML), the customer contact centre, the FIC website and its telephone system. Due to this, during the outages, institutions may not be able to register with, submit reports to or make direct contact with the FIC via the goAML system until power is restored.

Where institutions have a requirement to submit regulatory reports to the FIC during the periods when there are power outages, the FIC will take into consideration the situation at that given time.

Institutions are advised to keep record of attempts to register or submit reports to the FIC during this period e.g. a screenshot or screen recording, and to submit any regulatory reports due to the FIC as soon as possible once power is restored.

The FIC apologises for any inconvenience caused.

Issued by:

The Financial Intelligence Centre