



Financial
Intelligence Centre

NOTICE

DECOMMISSIONING OF CURRENT E-MAIL QUERY ADDRESS

Monday, 14 May 2018: The FIC is committed to responding to and assisting on all queries. To improve service delivery, FIC is decommissioning its current e-mail query address, FIC_feedback@fic.gov.za, and replacing it with an online system which will be housed on the organisation's website, www.fic.gov.za and accessible via the link (<http://www.fic.gov.za/ContactUs/Lists/Compliance%20Queries/NewForm.aspx?Source=/Pages/Home.aspx>)

The online system comes into operation on Thursday, 01 June 2018. After this date, the FIC will not be able to process queries sent via the FIC feedback inbox.

For any further information or assistance on the upgrade, please call the FIC Compliance Contact Centre on 012 641 6000.