



FIC/RFB/SFC BUSINESS PROCESS
REVIEW/12/2025/26

Non-compulsory virtual briefing
session

Q&A

25 November 2025 at 14:30

Venue / Platform: Microsoft Teams



Financial
Intelligence Centre

QUESTIONS AND ANSWERS

NO.	QUESTIONS	RESPONSE
1	<u>Q1. Detail of Existing Process Maps:</u> How detailed are the existing processes? Do they go to level 4, and how many are there?	<ul style="list-style-type: none">• The FIC has 21 business processes, each mapped from Level 1 up to Level 4, including sub-processes.• These processes will only be shared with the appointed service provider, not before bid submission.
2	<u>Q2. Purpose of Annexure A in Bid Document:</u> Annexure A seems focused on bank statement analysis. Is it an example or the full scope?	<ul style="list-style-type: none">• Annexure A lists the 21 processes in scope, aligned to the FIC's mandate (cash flow analysis).• It is not an example; it represents the actual processes to be reviewed.
3	<u>Q3. Benchmarking Standards:</u> Is ISO 27008 relevant for benchmarking? Does FIC use ISO standards?	<ul style="list-style-type: none">• FIC does not use ISO standards for investigations.• The organization operates strictly within its statutory mandate, focusing on financial analysis (cash flow) rather than full forensic investigations.• Benchmarking will be against local and international forensic industry standards but limited to what FIC is legally empowered to do.
4	<u>Q4. Scope Clarification:</u> Is the scope limited to current capabilities?	<ul style="list-style-type: none">• Yes, the review is limited to processes FIC is empowered by law to perform.• Future capabilities like e-discovery are not yet implemented.
5	<u>Q5. Confirmation of Processes:</u> Are the 21 processes listed in Annexure A the ones in scope?	<ul style="list-style-type: none">• Yes, Annexure A summarizes all processes in scope for this review.